


Result and Details of Students Satisfaction Survey

The survey was conducted online through google form and responses given by students in the google form was analysed and summarised as follows. The participating students were both female (56%) and male (44 %) from all faculties. Most of the respondents were from UG courses (88%) while from PG were 10%. On the question of syllabus covered respondents answered for above 70% coverage while regarding preparedness of teachers' 84% of respondents remarked for thorough to satisfactory preparedness. On the question of communication ability and teachers approach to teaching, student respondents remarked them as effective (58%) and excellent to very good (68%). On the aspect of evaluation by teachers, students remarked mostly as fair (57%) while on discussion of assignments with students (62% as every time). On the role of institution in promoting internship, student exchange, field visit opportunities 55% of students mentioned it as regular while regarding teaching and mentoring process facilitating students' cognitive, social and emotional growth the 76% of respondents ranked it as significant to very good. For follow-up of assignments by teachers, 56 % students responded positively and regarding teachers informing students for expected competencies, course outcomes and programme outcomes, above 70% respondents remarked it as regular. 68% of respondents remarked that teachers illustrate concepts through examples and applications while 77% respondents remarked that teachers identify strengths and encourage with different challenges while identifying weakness suggest to improve upon (66%). Students agreed upon that Institution and Teachers are engaged in continuous quality improvement (58%) and mostly use student centric methods (78%). Regarding extracurricular activity, 88% of students agreed on motivation by teachers and 65% responded positively for development of soft skills and life skill improving employability. Further, Students graded teachers on the use of ICT and related tools (73%) impacting overall quality of teaching-learning process.




PRINCIPAL
Yashwantrao Chawhan College
Lakhandur, Dist.-Bhandara



Yashwantrao Chawhan

Student

Arts, Commerce & Science College Lakhandur Distt. Bhandara (M.S.) 441803

Satisfaction Survey

National Assessment and Accreditation Council (NAAC) Student Satisfaction Survey Key Indicator - 2.7.1 Under Criterion II of Teaching – Learning and Evaluation for Yashwantrao Chawhan Arts, Commerce & Science College, Lakhandur, Distt. Bhandara, Maharashtra - 441803

Guidelines for Students :

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

*Required

NAAC - Student Satisfaction Survey (Attempt the following survey)

A. Participant (Student) Details (write or tick ✓ at appropriate places)

1. A) Email ID :* _____
2. D) Gender *
Female [] Male [] Transgender [] Other: _____
3. B) Faculty *
Arts [] Commerce [] Science [] Professional [] Others: _____
4. E) What Degree Program you are pursuing now? *
Bachelor's [] Master's [] MPhil [] Doctorate [] Other: _____
5. C) Class & Year :*
Tick all that apply.
BA [] BCom [] BSc [] MA [] MSc []
1st Year [] 2nd Year [] Final Year []
6. A) Please confirm this is the first and only time you answer this survey. *
Yes [] No []

B. Questionnaire

Following are questions for online student satisfaction survey regarding teaching learning process.

(Student Satisfaction Survey on Teaching Learning Process)

1. How much of the syllabus was covered in the class? *
1) 85 to 100% [] 2) 70 to 84% [] 3) 55 to 69% []
4) 30 to 54% [] 5) Below 30% []
2. How well did the teachers prepare for the classes? *
Thoroughly [] Satisfactorily [] Poorly []
Indifferently [] Won't teach at all []



Student Satisfaction Survey

3. How well were the teachers able to communicate? *
 - a. Always effective []
 - b. Sometimes effective []
 - c. Just satisfactorily []
 - d. Generally ineffective []
 - e. Very poor communication []
4. The teacher's approach to teaching can best be described as *
 - a. Excellent []
 - b. Very good []
 - c. Good []
 - d. Fair []
 - e. Poor []
5. Fairness of the internal evaluation process by the teachers. *
 - a. Always fair []
 - b. Usually fair []
 - c. Sometimes unfair []
 - d. Usually unfair []
 - e. Unfair []
6. Was your performance in assignments discussed with you? *
 - a. Every time Usually []
 - b. Occasionally []
 - c. Sometimes []
 - d. Rarely []
 - e. Never []
7. The institution takes active interest in promoting internship, student exchange, field visit opportunities for students. *
 - a. Regularly []
 - b. Often []
 - c. Sometimes []
 - d. Rarely []
 - e. Never []
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. *
 - a. Significantly []
 - b. Very well []
 - c. Moderately []
 - d. Marginally []
 - e. Not at all []
9. The institution provides multiple opportunities to learn and grow. *

Strongly []	disagree []	Disagree []
Neutral Agree []	Strongly agree []	
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes. *
 - a. Every time Usually []
 - b. Occasionally []
 - c. Sometimes []
 - d. Rarely []
 - e. Never []
11. Your mentor does a necessary follow-up with an assigned task to you. *
 - a. Every time Usually []
 - b. Occasionally []
 - c. Sometimes []
 - d. Rarely []
 - e. I don't have a mentor []
12. The teachers illustrate the concepts through examples and applications. *
 - a. Every time Usually []
 - b. Occasionally []
 - c. Sometimes []
 - d. Rarely []
 - e. Never []
13. The teachers identify your strengths and encourage you with providing right level of challenges. *
 - a. Fully []
 - b. Reasonably []
 - c. Partially []
 - d. Slightly []
 - e. Unable to []
14. Teachers are able to identify your weaknesses and help you to overcome them. *
 - a. Every time Usually []
 - b. Occasionally []
 - c. Sometimes []
 - d. Rarely []
 - e. Never []



15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.*

- Strongly [] disagree [] Disagree []
- Neutral [] Agree [] Strongly agree []

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.*

- a. To a great extent [] d. Very little []
- b. Moderate [] e. Not at all []
- c. Some what []

17. Teachers encourage you to participate in extracurricular activities.*

- a. Strongly agree [] d. Disagree []
- b. Agree [] e. Strongly disagree []
- c. Neutral []

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.*

- a. To a great extent [] d. Very little []
- b. Moderate [] e. Not at all []
- c. Some what []

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.*

- a. Above 90% [] d. 49% []
- b. 89% [] e. Below 29% []
- c. 69% []

20. The overall quality of teaching-learning process in your institute is very good.

- Strongly [] disagree [] Disagree [] Neutral []
- Agree [] Strongly agree []

21. Give three observation / suggestions to improve the overall teaching-learning experience in your institution.*

Thank you very much for your valuable participation in the survey

This above content is a print form of Google form created online for Student Satisfaction Survey.

Google Forms



[Signature]
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